



## **Warranty Support for Toshiba Projectors**

**Toshiba Projector: 3-year warranty**

**Toshiba Projection Lamp: 180 days warranty**

**Should your projection system need to be serviced or repaired while under warranty please follow the steps below.**

Step 1 - Gather the required documentation:

- a) Contact name, address, phone number, email address of projector owner
- b) Copy of invoice
- c) Reason for warranty service or credit claim

Step 2 – Ship to:

Unitech Electronic Services  
1060 Meyerside Drive - Unit #1  
Mississauga, ON  
L6T 4Z9  
(905) 564-4666

Customer pays for all shipping costs; collect shipments will not be accepted

The projector should ideally be shipped in its original packaging materials and box. If this is not possible, the projector can be shipped in its carry bag. It should be placed in a box surrounded by packing material at least 2” thick on all sides. Suitable packing materials are bubble wrap, ‘popcorn’ chips, or shredded paper. The projector should not be able to shift around inside the box. Unitech is not responsible for damage caused by the use of inadequate packing materials.

**Please contact Duplicom if you have any questions regarding this process.**