



## Warranty Support for Casio Projectors

### **Casio Projector: 3-year warranty**

**Should your projection system need to be serviced or repaired while under warranty please follow the steps below.**

Step 1 – Gather the required documentation:

- a) Contact name, address, phone number, email address of projector owner
- b) Copy of invoice
- c) Reason for warranty service or credit claim

Step 2 – Ship to:

Casio Canada Ltd.  
Attn: Service Department  
141 McPherson Street  
Markham, Ontario L3R 3L3  
Phone: 905-248-4400  
Fax: 905-248-4420

Customer pays for shipping costs to Casio; collect shipments will not be accepted. Casio pays for return shipping costs.

The projector should ideally be shipped in its original packaging materials and box. If this is not possible, the projector can be shipped in its carry bag. It should be placed in a box surrounded by packing material at least 2" thick on all sides. Suitable packing materials are bubble wrap, 'popcorn' chips, or shredded paper. The projector should not be able to shift around inside the box. Casio is not responsible for damage caused by the use of inadequate packing materials.

**Please contact Duplicom if you have any questions regarding this process.**